

SERVICE LEVEL AGREEMENT

1. SCOPE

- a. This Agreement is made and entered into as of the 2nd day of September, 2019 (the "Effective Date") by and between HYFUNN (herein known as "Service Provider") and RAJIV GANDHI INSTITUTE OF TECHNOLOGY herein known as "Client") and represents a Service Level Agreement ("SLA" or "Agreement") for the provisioning of digital services (herein known as "services") as described below and required to support and sustain the management of activities for various engineering departments.

2. SERVICES

Type	Description
Posting	Post essential content effectively into selected networks.
Hosting	Host inter/intra events , fest and gathering onto the walls of user.
Searching	Search skill set add and create your own network.
Exploring	Explore other essential content and news directly on phones.

- a) The hereinabove mentioned services will be provided for a term of 24 months (herein known as "term of services") starting from the date of agreement with a review period of 3 months.

- b) The Client and the Service Provider shall have the right to terminate this Agreement, post first 6 months of evaluation, by giving 30 (thirty) days' notice for any reason whatsoever.
- c) The Client will be liable to pay an amount of INR 2,000 for the tenure of the services due on the effective date.
- d) Service Provider hereby undertakes to complete all pending assignments being performed / to be performed by it for the Client hereunder prior to such a termination and continue to perform all the Services of a continuous nature till the termination becoming effective.

3. PROPRIETARY INFORMATION

- a) During the term of services, Service Provider may receive and otherwise be exposed to information regarding the patents, trade secrets, technology and business of the Client. Service Provider therefore agrees that all Proprietary Information whether presently existing or developed in the future, whether or not patentable or registered under copyright law, shall be the sole property of the Client and its assigns, and that the Client and its assigns shall be the sole owner of intellectual property and other rights in connection with such Proprietary Information.
- b) Proprietary Information includes, without limitation, any information created, discovered, developed, or otherwise known to the Client, all inventions, works of authorship, trade secrets, business plans, confidential knowledge, data or any

other proprietary information of the Client and any information assigned or otherwise conveyed to the Client by another entity.

4. INDEMNITY

- a. The Client agrees to indemnify and hold harmless the Service Provider, its officers and directors, employees and its affiliates and their respective successors and assigns and each other person, if any, who controls any thereof, against any loss, liability, claim, damage and expense whatsoever (including, but not limited to, any and all expenses whatsoever reasonably incurred in investigating, preparing or defending against any litigation commenced or threatened or any claim whatsoever) arising out of or based upon any false representation or warranty or breach or failure by the undersigned to comply with any covenant or agreement made by the undersigned herein or in any other document furnished by the undersigned to any of the foregoing in connection with this transaction.

5. ARBITRATION

- a. Any dispute, difference or question arising out of this agreement shall be settled amicably between the parties, failing which the same shall be referred to arbitration under the Indian Arbitration Act, and the place of arbitration shall be Mumbai.

6. NON-COMPETE

- a. SERVICE PROVIDER hereby certifies that its performance of all of the terms of

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this agreement and the services will not breach or conflict with any agreement to
keep the proprietary information of another entity in confidence.

7. DECLARATION

I UNDERSIGNED, THE AFOREMENTIONED CLIENT, DO HEREBY AGREE TO THE
TERMS OF THIS AGREEMENT AND AUTHORISE THE SERVICE PROVIDER TO USE THE
ABOVE STATED INFORMATION AND ANY OTHER INFORMATION HEREINAFTER
PASSED ON BY THE CLIENT IN THE INTEREST OF PROVIDING DIGITAL SERVICES ONLY
TO US.



RAJIV GANDHI INSTITUTE OF TECHNOLOGY

Juhu Versova Link Rd, behind HDFC Bank,
Gharkul Society, Bharat Nagar, Versova, Andheri
West, Mumbai, Maharashtra 400053



Chief Executive Officer,
Hyfunn.